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Crime Prevention Tips

Creating a Safer Anna Community

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Scam Alert – Attention Anna Residents

1. It has been brought to our attention that a company is mailing notices to Anna residents regarding a package claim.
2. When the resident calls the number provided, the company proposes certain services with the intent of selling a water filter.
3. **The company issuing the mail out is not affiliated with the City of Anna in any way.**
4. If residents have concerns about water quality they are encouraged to contact Troy Hopkins, Water Superintendent at (972) 924-4510 or by email at thopkins@annatexas.gov.
5. Caution should be used by anyone who receives notices about packages, especially those they were not expecting.
6. Typically, if this notice was in the mail box, then one should contact the post office. If a package is arriving from via USPS, then the notification would be on an official USPS parcel slip. If the notice was left on the door and it is not from UPS, USPS, FedEx, or any other big shipping company, then the resident should be very leery of its validity. If they call the number and it is a solicitation for a product, they should never provide any type of payment information.



Front of the Post Card



Rear of the Post Card